

## Relentless Pursuit of Quality in a **VUCA** World (*VUCA stands for Volatile, Uncertain, Complex and Ambiguous*)

### Call for Papers

The 19th ANQ Congress : 20-21 October 2021 held in SINGAPORE

***Papers are classified into five categories: Technical / Application Papers, Research Papers, Case Studies, Conceptual Papers & General Review.***

Papers are invited in the following proposed topics. However, any paper prepared around the conference theme is welcome.

- Uncertainty & Change Management
- Crisis Management & Emergency Preparedness
- Corporate Social Responsibility
- Governance, Risk Management & Compliance
- Occupational Health & Safety
- Healthcare
- Biotechnology
- Biomedical Science
- Immunology & Immunotherapy
- In Vitro Diagnostic Medical Devices
- Hospitality & Tourism
- Human Resource Management
- Information and Communication Technology
- Cyber Security
- Artificial Intelligence (AI)
- Internet of Things (IoT)
- Customer Service
- Procurement
- Manufacturing
- Quality Management
- Environmental Management
- Reliability & Maintainability
- Supply Chain Management & Logistics
- Testing, Certification and Accreditation
- Other Business area

## Relentless Pursuit of Quality in a **VUCA** World

(*VUCA stands for Volatile, Uncertain, Complex and Ambiguous*)

### Important Key Dates

15 April 2021	Call for Abstract Paper
30 Jun 2021	Deadline for Abstract Submission
21 Jul 2021	Notification for Acceptance of Abstract
31 Aug 2021	Deadline for Full Paper Submission
21 Sep 2021	Notification for Acceptance of Full Paper

### Submission Guidelines

Abstracts will be reviewed by ANQ organization of the author's country or the SQI Technical Committee. Please submit online abstracts and full papers. Abstracts should be submitted no later than 30th Jun 2021, and full papers are required to be submitted no later than 31 Aug 2021.

The abstracts and full papers must be written in English and formatted according to ANQ guidelines which can be downloaded from the webpage.

Johnson Tan  
**Technical Chair**